**Assistant Director’s Report**

**Division of Family Economic Independence**

**January 16, 2025**

***FEI APPLICATIONS:***

**Total Applications Taken by Program:**  **Total Applications Pending:**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Food & Nutrition Services** | **Work First Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Taken** |  | **Food and Nutrition Services** | **Work First Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Pending** |
| 892 | 135 | 1 | 1,028 |  | 634 | 86 | 1 | 721 |

**Total Applications Disposed by Program: Total Applications Approved by Program:**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Food & Nutrition Services** | **Work First Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Disposed** |  | **Food and Nutrition Services** | **Work First Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Approved** |
| 1,488 | 147 | 4 | 1,639 |  | 682 | 10 | 3 | 695 |

**Total Applications Withdrawn: Total Applications Denied by Program:**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Food & Nutrition Services** | **WorkFirst Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Withdrawn** |  | **Food and Nutrition Services** | **Work First Cash Assistance** | **Refugee Cash Assistance** | **Total Applications Denied** |
| 27 | 13 | 0 | 40 |  | 779 | 124 | 1 | 904 |

\*Data Source: Data Warehouse/NC Fast

|  |  |
| --- | --- |
| **Durham's FNS Applications Timeliness:** | **Durham’s WFFA Applications Timeliness:** |
| **Regular Timeliness = 93.33 %** | **99.32%** |
| **Expedite Timeliness = 96.00%** |  |

**CHILDCARE SERVICES**

As of January 7, 2025, there are 144 families (185 children) on the Childcare Subsidy Waitlist. However, we continue to accept applications to service children in our waitlist priority groups.

Childcare continues to serve children in wait list priority groups.

**Childcare Subsidy Waitlist Priority Groups are:**

1. Child Protective Services (CPS)
2. Child Welfare Services (CWS)
3. Children in DSS custody (Foster Care). The foster parent or custodial parent is employed or in school.
4. Families in Work First who have a current Mutual Responsibility Agreement (MRA) and receive active services.
5. Teen Parents
6. Siblings (including newborns) with families who are already receiving services.
7. Provide Childcare for 25% of the maximum allowed 64 children identified by Durham Early Head Start as enrollees of the Early Head Start –CCP Grant Award, ages 0 to 4 transition out of EHS program, also eligible for DSS Childcare Subsidy.
8. Children with special needs and families experiencing homelessness. (4% Vulnerable Populations Set-Aside)

|  |  |
| --- | --- |
| # of Children enrolled in Early Head Start (EHS) Grant Award Recipients December 2024: 15 |  |
| # of children enrolled in Head Start (HS) and North Carolina Pre-Kindergarten program (NC PreK) added to DSS wait list December 2024: 0 |  |
| Attrition. Calculated by adding the new vouchers issued and subtracting the number of children terminated December 2024: Added: 20 Terminated: 29 387-Total FY 2024-2025 |  |
| Title IV-E children (Foster Care Placements) receiving Childcare Subsidy December 2024: 63 children (Total Children Served), |  |
| Homeless/Shelter Children served as of December 2024: 32 Children/18 Families Durham County Childcare Subsidy Spending Preliminary Coefficient November Service Month/December Payment Month 2024: 100.78 % (*State Spending Preliminary Coefficient November Service Month/December Payment Month:* 99.20 %Number of County Transfers to Durham County in December 2024: Added-12 Families YTD 2024-2025 |  |
|  |  |

**Program Updates:**

* We currently have 119 families in approved status waiting for state funding due to state waitlist.
* We have onboarded two new social workers which began NC FAST/Policy training on January 6th.
* We currently have two Social Worker I vacancies.

**WFES Monthly Program Referrals December 2024**

|  |  |
| --- | --- |
| QSAP | 1 |
| DV | 1 |
| VR | 0 |
| GCF Website E-Learning Modules  | 0 |
| OJT | 0 |
| Work Experience/ Community Service | 0 |
| Volunteer/Internship/Work Study | 0 |
| Dress 4 Success- Going Places Network | 0 |
| Dress 4 Success- Career Coaching/WEDNESDAY WEBINARS | 0 |
| Dress 4 Success- Networking for Success  | 0 |
| STEP UP Durham Employment Workshop | 0 |
| NextGen/Eckerd Connects/Bull City Youth Build  | 0 |
| Church World Services Employment Services (Refugees) | 0 |
| El Centro | 0 |
| NC WORKS Career Center | 7 |
| WIOA | 0 |
| Durham Technical Community College /Human Resource Development Courses (Workforce Development) OR PIVOT  | 0 |
| Durham Technical Community College Vocational Training  | 0 |
| Community Service Block Grant | 0 |
| Durham Literacy/ESL | 0 |
| Goal Planning Activity | 0 |
| Share Your Holiday | 0 |
| Book Bags/School Supplies/Back4Kids  | 0 |
| Job Leads/Job Referrals/Hiring Information  | 6 |
| Church/Community Food & Clothing Resources/Giveaways  | 0 |
| Welcome Baby Resources /The Giving Closet | 28 |
| Mindfulness/Meditation Information  | 0 |
| Counseling Services/ Mental Health Resources  | 0 |
| Stress Management Resources  | 0 |
| Work First Lead /Virtual Job Readiness Training | 3 |
| REENTRY SERVICES/LRC COORDINATOR | 0 |
| Childcare Referral | 2 |
| Childcare Services Association/ Childcare Resources | 0 |
| Housing Resources/Crisis Rental Assistance | 1 |
| LYFT Program  | 0 |

***FEI RECERTIFICATIONS:***

|  |
| --- |
| **Participants Summary – December 2024** |
| **Program** | **Cases** | **Participants** |
| **Food and Nutrition Services** | 18,477 | 36,818 |
| **Work First – Child Only and Refugee Cash** | 119 | 176 |
| **Work First Benefit** | 56 | 137 |
| **Total:**  | 18,652 | 37,131 |

*\*Data Source: Data Warehouse / NC Fast*

|  |
| --- |
| **Recertifications – December 2024** |
| **Program** | **Recertifications Due** | **Recertifications Completed** | **Timeliness %** |
| **Food Nutrition Services** | **2,425** | **1,172** | **99.91%** |
| **Work First – Child Only and Refugee Cash** | **13** | **12** | **100.00%** |
| **Total:** | **2,438** | **1,184** | **99.96%** |

*\*Data Source: Data Warehouse / NC Fast*

**Human Service Technician (HST) Unit Summary for December 2024**

The 4 HSTs were split in the month of December 2023 to assist the 3 FNS recertifications teams and continued to support the 2 applications teams as well.

* 4 HSTs submitted **267** FNS paper applications and assisted with 168 telephone interviews.